General Information

PPC products are designed for professional production work. The newer versions of Windows operating systems and Office require powerful equipment to operate efficiently. While our software may operate on less powerful hardware and operating systems than listed in our system requirements, we do not believe it will perform at a level suitable for production work in these environments.

Office 2010 & 2013 (64-bit):

The 64-bit versions of Office 2010 and 2013 are not supported. Microsoft strongly recommends the use of the 32-bit versions of Office because it helps prevent compatibility issues with most other applications, especially third-party add-ins that may not be available in 64-bit.

Office 2013 users click here for additional details.

Windows 7 and Internet Explorer 9 users:
Before starting the installation process, review this important article for a solution to issues you may encounter in this environment.

Caution:
When utilizing a public or private cloud vendor, please review their security practices for isolating your data and applications.

Hardware Requirements

Following are the recommended hardware requirements for PPC’s Reference Library:

- Minimum Pentium 4 compatible
- Minimum 1 GHz CPU

Note: 2 GHz or higher strongly recommended. You may experience slow performance when operating on less than a 2 GHz processor. Slow performance can be partially mitigated by closing all other applications.

- 4 GB RAM or higher
- 200 MB hard disk space (800 MB for Microsoft SQL server 2005 Express)
- SVGA monitor - 256 colors minimum and 1024 x 768 resolution or higher

Software Requirements

Supported Operating Systems:

- Windows 8.1
- Windows 8 (Microsoft will end support on 1/12/2016)
- Windows 7 (SP1 recommended)
- Windows Vista with SP2

Note: PPC’s Reference Library will not be supported for use in Windows 10.

Notes Concerning Operating Systems:
• We support both 32-bit and 64-bit versions of the supported operating systems.

• This application may work on an Apple (Mac) computer running the Windows operating system, but it is not tested or certified in this environment.

**Supported Microsoft Office Versions:**

• Office 2013 (32-bit version)
• Office 2010 (32-bit version)
• Office 2007 with SP3

**Notes Concerning Microsoft Office:**

• Service packs are required because they resolve certain Microsoft product feature or security issues that could affect this product.

**Tip:** Check Microsoft’s Windows Update or Office Update websites for information on installing Service Packs.

• We recommend the use of the Office Professional edition.
• Office Editions not supported:
  o Office Student/Teacher
  o Home & Student
  o Office Click-to-Run
  o Starter
  o Office 365 Web Apps
• Our products may work in the Home & Business edition; however our products are not tested in this edition.
• The Engagement Manager® Workpaper Builder Excel Add-in (WPBI) is no longer supported with Office 2010 or greater. When installing the product, click on the Advanced button found on the Installation Type screen. On the Installation Type Advanced Options screen, uncheck the box for Install Workpaper Builder and click the OK button. Then continue with the installation process.

PPC’s software policy follows Microsoft’s lifecycle support plan. We do not test or fix our applications for discontinued environments nor guarantee that our products will function properly once a product enters what Microsoft has defined as an unsupported product lifecycle phase.

**Communication Requirements**

• Direct and reliable connection to the Internet with a national ISP.
• For optimal performance of online products, we recommend a high-speed connection (broadband, DSL, T1, etc.).